INSTANT WEB GUN CHECK SYSTEM



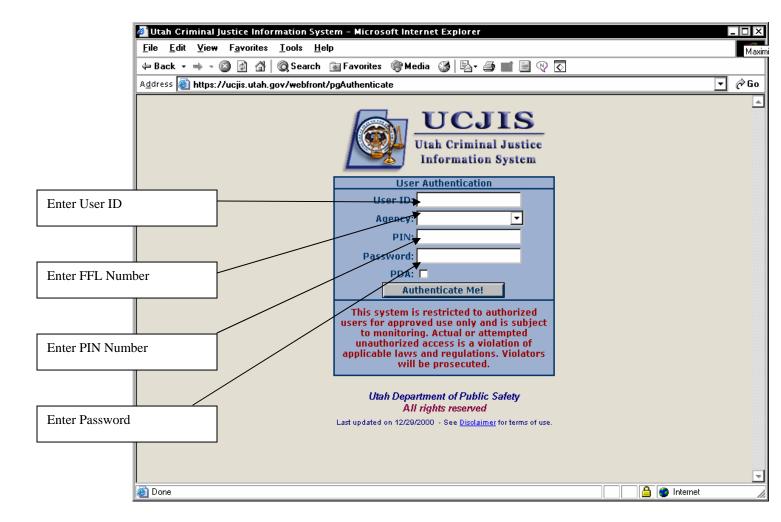
INSTRUCTION MANUAL

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AUTHENTICATION SCREEN

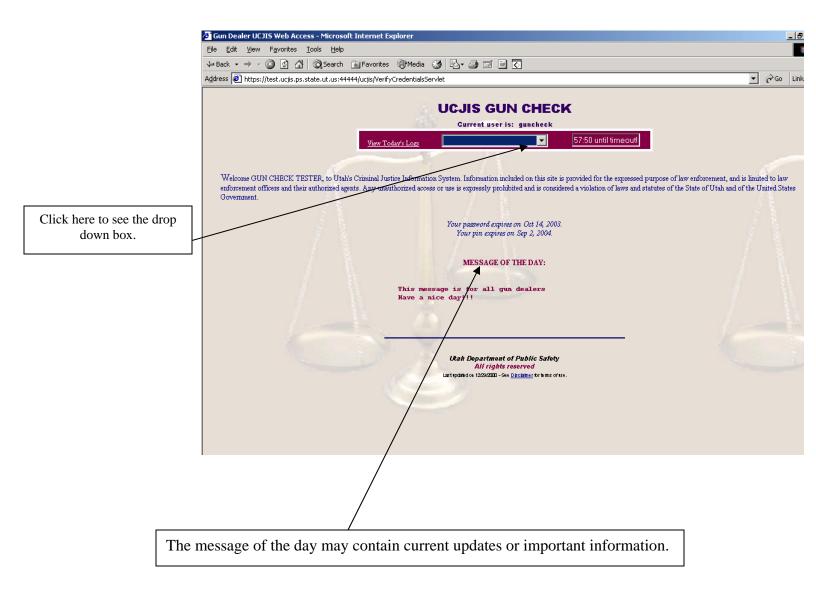
This will be the first screen when logging into the gun check system. This screen will authenticate and identify each user.



Your User ID will be assigned by BCI. The Agency ID will be the last five digits of your FFL number. Your PIN and Password will also initially be assigned by BCI but you will later customize them. Do not enter anything in the PDA box.

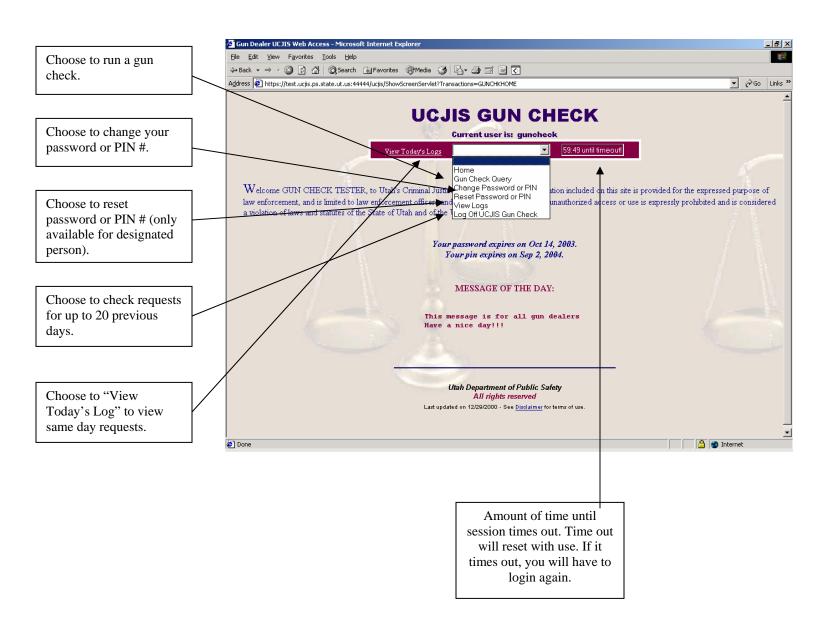
HOME PAGE

This is your home page for the gun check system. The drop down box will allow you to select the action you want to conduct.



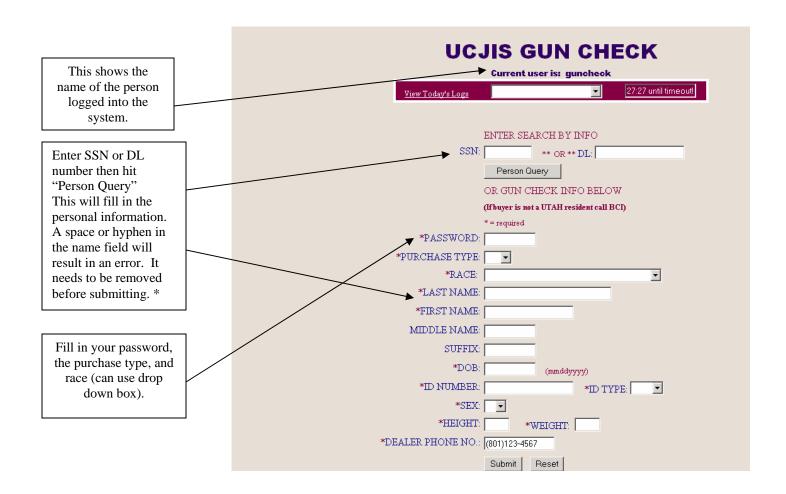
HOME PAGE OPTIONS

This screen will allow you to choose an option to run a background check, change a password or pin, reset a password or pin, or view activity logs. To select an option, click on the drop down box.



QUERY SCREEN

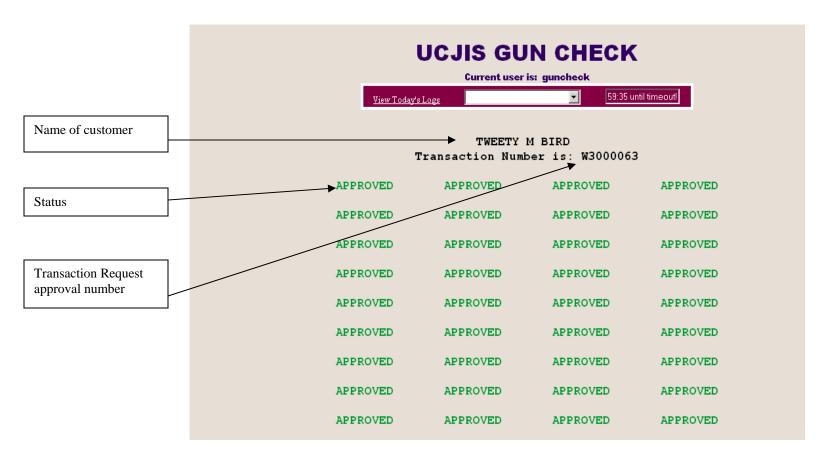
This screen will be used to run the background check. All fields with an * must be filled. A person's data can be retrieved by entering the Social Security Number, or the Utah Driver License Number. Use the drop down list to select other options.



^{*} If the customer has two middle names, one must be removed before submitting the check. If there are two last names, please call BCI to run the check (we have to run these checks differently). Non-Utah residents must be called into BCI. When all fields are completed hit "Submit". This will send the request to search the files.

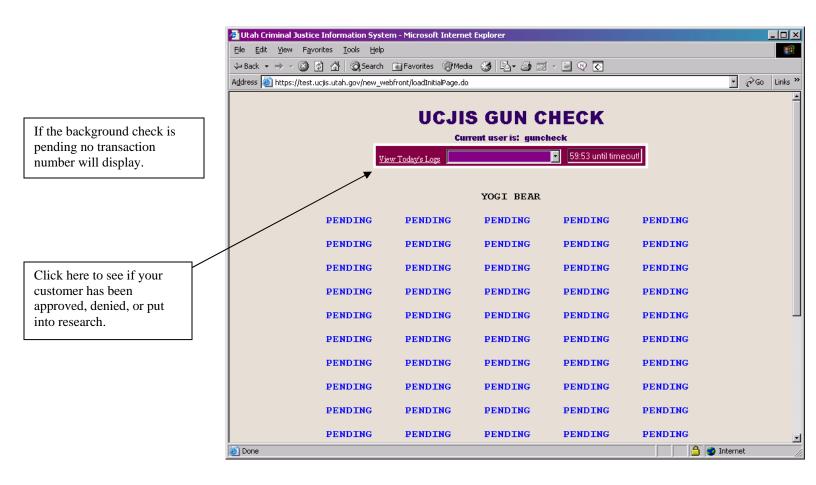
APPROVAL SCREEN

You will receive this screen when a transaction has been automatically approved without requiring us to do a manual check.



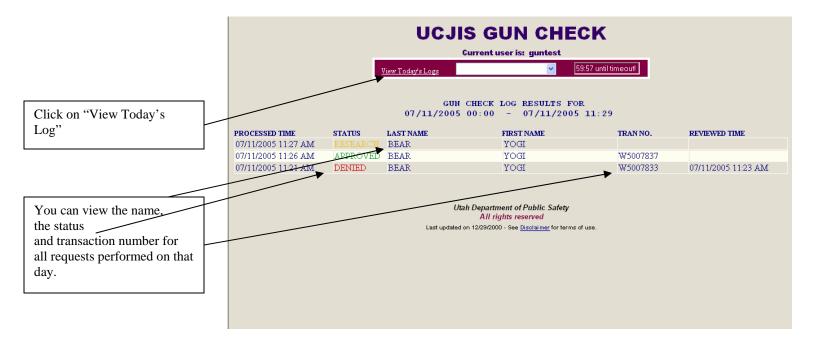
PENDING TRANSACTION SCREEN

If the transaction has to be manually checked by us, the background check will come back with this Pending screen. It takes approximately 2-5 minutes for us to complete the background check before we send an Approved, Denied or Researched response back to you. Click on "View Today's Log" to refresh the screen and receive the updated status.



VIEW TODAY'S LOG

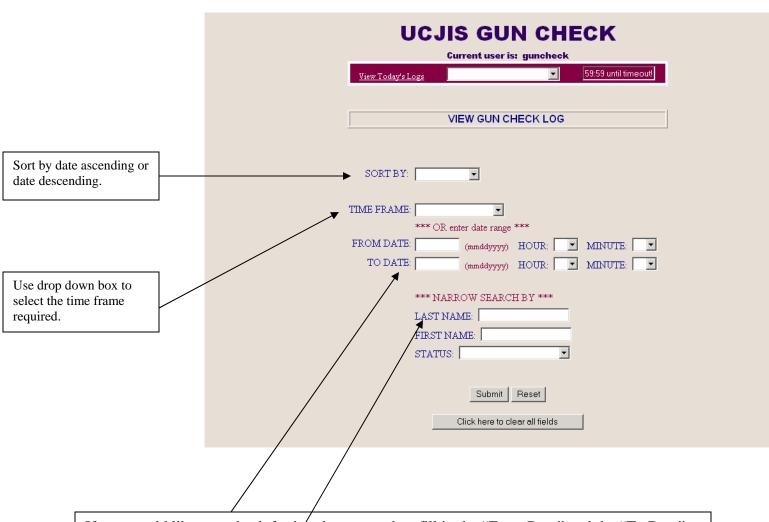
The log will give you the current status of all checks performed that day. The log will display whether a request has been approved, denied or is still in research. The screen will need to be refreshed to receive any updates. The log screen can be refreshed by clicking on "View Today's Log".



Because you can view the status of all checks you will not be contacted if your customer is given a research or denied status. Please make sure the address on your customer's driver license is correct, we need it for our record keeping.

VIEW LOG

To get to this screen click on "View Logs" in your drop down box. This screen allows you to check the status on background checks performed during the past 20 days. This log will show you if a request that was placed on delayed status has been approved or denied (you will also be contacted by phone). The log will purge any request older than 20 days.



If you would like to go back further than yesterday, fill in the "From Date" and the "To Date". If you are looking for a specific request enter a last name.

CHANGE PASSWORD OR PIN

To get to this screen use the drop down box and select "Change Password or PIN". This screen will allow a person to change passwords or pin numbers. Any user can change their own password or pin.

